Goal 1: Compliance Awareness

Raise VUMC compliance awareness through creating 10 new “Awareness Points” by June 30, 2017

- Awareness Point = substantive participation, presentation, or publication
- Achieved by increasing OHCC presence and seeking opportunities to support VUMC objectives
- At least 1 point must be earned by a collaborative group effort involving three or more team members
- Work group: Roxanne Womack, Mark Jenkins, Zayda Cunningham, and Frances O’Connor

Goal 2: Documentation Continuous Quality Improvement

Complete 24 provider reviews to evaluate documentation and identify potential compliance risks by June 30, 2017

- Note for every encounter: outpatient clinic focus regarding completion and timeliness of documentation
- Reduction of inappropriate carry forward/cloning: unedited/lengthy documentation and documentation related complaints
- Improvement plans discussed among Clinical Leadership, Billing Manager, CHIM, VMG Coding
- Work group: Lakisha Jackson, Joy Carr, Alberto Peña, and Shelly Ellis

Goal 3: People/Team Building

Build our coordination and capacity through sharing 12 team development experiences by June 30, 2017

- Emphasize team-building and the importance of regularly having fun together as a team
- 1 people-oriented/team building activity per month
- Work group: Amie Hollis, Roxanne Womack, Jim Mathis, and Bob Mangeot