**Bundles Glossary**

**Bundled Payment**: Payment for a defined cycle of care

**CMI**: Case Mix Index; clinical value assigned based on coding (the higher the CMI, the higher the complexity of the population)

**Core Team**: Highest level team in the PCC that is accountable for rolling out interventions (oversees the interventions processes)

**DRG**: Diagnosis Related Grouping; categories used for classification of patients used in billing for hospital stays

**Driver Diagram**: A tool for creating aims, identifying what drives results and identifying interventions (Driver Diagrams lead to PDSA cycles)

**Episodes of Care**: Set of services provided to treat a clinical condition or procedure

**ICD9**: Coding used for billing

**Lead Team**: Operations team in the local PCC that is responsible for rolling out interventions and leading the work groups. (leads the intervention work)

**MCC**: Major Complications and Co-Morbidities

**PCC**: Patient Care Center

**PDSA**: Plan-Do-Study-Act, Process improvement methodology in which small tests of change are implemented

**PMO**: Program Management Office

**QSRP**: Quality Safety and Risk Prevention

**RACI**: Responsible-Accountable-Consult-Informed, responsibility assignment matrix

**Stakeholder**: Anyone who interacts or cares for the identified patient

**Tableau**: A data visualization tool

**TDABC**: Time Driven Activity Based Costing; Harvard Business School process that enables you to account for labor costs of the steps in a work flow

**TSI / EPSI**: Financial Data base system

**Work Group**: Frontline staff to test and implement interventions (staff members who do the intervention work)

**WPO**: Workforce Performance Operations