Pain Reassessment Rounding to Meet JCAHO Requirements

Update 10/19/12

During our recent survey by The Joint Commission, Vanderbilt received a requirement for improvement related to Pain Reassessment. Based on TJC Standard: PC 01.02.07 EP3: “The hospital reassesses and responds to the Patient’s pain based on its reassessment criteria”.

- We are required to provide evidence from October through January 2013 that we are in compliance with this.
- In addition to the information sent to VUH NLB on 10/15/12, we are providing this additional detail.

Clinical Application Specialists (CAPs)
CAPS representatives will provide assistance to all leadership and designees in accessing pain reassessment data on patients no longer in HED, access to “Fix it Now” reports, viewing reports, explaining reassessment workflow, etc., management to contact their CAPS person if they would like assistance. They will focus on the following three strategies.

Strategy #1 Support Unit leadership/ designees in daily rounding to address missing reassessments:

Once a shift (preferably near the end of shift) the leadership designee will access the “Fix it Now/Pain 12hrs” report to identify if any PRN Pain interventions do not have a reassessment charted within 2 hours.

- Instruct the assigned nurse to document their reassessment as completed for this intervention.
- Click the link below for instructions to access the Fix it now reports
  \ds.vanderbilt.edu\ncsdfs\sss\shared\sss\projects\Pain Corrective Action\Audits\How to Access Pain Fix It Now Report 10.12.pptx

- Change of shift pain reassessments
  - Off going nurse documents reassessment of Pain medication/intervention given prior to 6PM or 6AM
  - Oncoming nurse documents PRN pain reassessment for meds administered after 6PM or 6AM, off going nurse includes in bedside report
Strategy #2 Assist Unit leadership with completing review of Weekly Audits

Note: This is the data that will be submitted to Joint Commission to demonstrate compliance.

- Every week (through January) a report will be created identifying 70 random records from VUH inpatient units with 24 hours of pain interventions and reassessments. The overall percentage of compliance with reassessment will be calculated.
- Records that have any missing reassessments will be identified. A leadership designee for each location will investigate each missing reassessment noted in the report to see if other acceptable reassessment documentation is present. CAPS will assist with this review.
- If the manager or designee identifies data that reflect reassessment, document those findings on the Pain Audit Worksheet.
- The weekly Pain Audit Worksheet will be emailed to Cheryl Dozier for compilation.
- Click on link below to print a Pain Audit Worksheet.
  \Audits\Worksheet to document Pain Reassessment Audit followup TEMPLATE.xlsx
- Click on link below for example of corrections to the weekly audit report
  \Education screen shots\Examples for correcting the weekly audit sheet.pptx

When reviewing the Weekly Audit reports: To troubleshoot a missing Pain Reassessment perform the following steps:

A. Check to see on the Chart Audit report if another analgesic medication was administered within 2.5 hrs of initial Pain medication administration. If there is another intervention documented on the weekly audit report within 2.5 hours we will assume a reassessment occurred and count this as compliant.

B. Check to see if Pain reassessment was documented with a priority problem or in the Nursing Summary in the plan of care tab.
  o If still unable to find reassessment of pain med, examine the patients Priority Problems & Nursing Summary for evidence of a post medication reassessment (Important: To be considered compliant, the Pain Priority problem or Nursing Summary must be documented within 2.5 hrs of pain med administration)

C. If Ibuprofen is drug with missing reassessment.
  o Check for documentation of Fever before administration of Ibuprofen
Strategy #3 Train Unit leaders to access Weekly Sci-Health reports to graph trending data

- Anyone who has access to Sci-Health now has access to the Pain reports. The best report to use to trend overall compliance by unit is “Pain Management by Patient Weekly”.
- Click the link below for instructions to print a graph from Sci-Health reports

..\Education screen shots\How to create and print a graph from Sci-Health report.pptx