Vanderbilt University Medical Center

https://www.PRCEasyView.com/vanderbilt

HOW TO ACCESS HELP

There are a number of sources of help online including a tutorial, frequently asked questions and a direct e-mail link to ask assistance of the PRC Help Desk.

For further information, contact Denise Rabalais or Jennifer Dix
• denise.rabalais@vanderbilt.edu (6-6066)
• jennifer.dix@vanderbilt.edu (6-6067)
How to Access Help

You may contact Denise Rabalais or Jennifer Dix, both are onsite at Vanderbilt, with questions, or you can contact PRC directly.

Under “Help” on the main toolbar, you will see options for a Tutorial, Frequently Asked Questions, PRCEasyView.com Support and About PRCEasyView.com.

The tutorial is one resource for answering questions about PRCEasyView and the Frequently Asked Questions section will answer some general questions about the website.

You can also click on “PRCEasyView.com Support” to send a question directly to PRC. After selecting “PRCEasyView.com Support” you will see a screen similar to the one below. Use this form to send your question to PRC. Someone will get back with you usually on the same day and assist you.