We nurture a caring, culturally sensitive, and professional atmosphere as we continuously invest in the individual and collective aspirations of our people.

IMPROVE EMPLOYEE ENGAGEMENT
to 4.00

ACHIEVE AN EXISTING EMPLOYEE RETENTION RATE of 83%

IMPROVE PATIENT SATISFACTION
to 35th percentile for 5 of the 9 facility areas

INCREASE NEW PATIENTS SEEN ACROSS ALL SERVICES
• Within 14 days to 55.3%
• Within 5 days to 39.4%

IMPROVE PATIENT HARM INDEX: REDUCE ASSOCIATED INFECTIONS AND ACQUIRED CONDITIONS
to 791

REDUCE O/E MORTALITY (UHC) to 0.95

ACHIEVE CLINICAL EFFECTIVENESS TARGETS
in 4 of 8 population health measures

ACHIEVE READMISSION RATE TARGETS
in 4 of 8 hospital services

MEET OR EXCEED VOLUMES
• 59,834 Hospital Discharges
• 63,427 Surgical operations
• 174,495 Key outpatient procedures

REDUCE CMI ADJUSTED RESOURCE LENGTH OF STAY WHILE MAINTAINING QUALITY OF CARE to 2.77 days

ACHIEVE FINANCIAL TARGETS
• In results of operations
• In net revenue per FTE
• In days of cash on hand

DEMONSTRATE THE IMPACT OF VALUE BASED CARE ACROSS THE NETWORK

ACHIEVE ACADEMIC PERFORMANCE TARGETS
• In grants and contracts dollars
• In participation in research
• In award recognition

INCREASE NUMBER OF TELEHEALTH VISITS to 2,010

EPIC LEAP IMPLEMENTATION
On time. On budget. 100% functional

Values above reflect baseline and threshold for each goal. Goals as of August 5, 2016. Pending approval by VUMC Board.