Surgical Passport: Preparing Families for Pediatric Surgery

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Background
- Families have trouble understanding the surgical process.
- Knowledge deficit of surgery causes:
  - Stress and anxiety for families
  - Decreased satisfaction with the surgical experience

Purpose
Increase families’ understanding of the surgical process and improve satisfaction with the surgical experience.

Current Patient Satisfaction

<table>
<thead>
<tr>
<th>Year</th>
<th>Overall</th>
<th>Education</th>
<th>Team Work</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>85</td>
<td>90</td>
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</tr>
<tr>
<td>April-13</td>
<td>80</td>
<td>85</td>
<td>85</td>
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</tbody>
</table>

Implementation
- Develop Surgical Passport
- Distribute Surgical Passport at the initial office visit with surgeon
- Pilot of project will be in General Surgery Clinic

Desired Outcomes
- Increase satisfaction
- Better understanding of the process
- Decrease stress and anxiety

Acknowledgements
Ginny McLean (Patient Education)